



Inside Indiana Unemployment Video Series



INDIANA
DEPARTMENT OF
WORKFORCE
DEVELOPMENT

The Indiana Department of Workforce Development (DWD) has created a new video series to help answer the most common questions about Unemployment Insurance Benefits.

Videos can be viewed from DWD's website at www.in.gov/dwd/3252.htm or through their **YouTube channel at [on.in.gov/uivids](https://www.youtube.com/channel/UC0n31111111111111111111)**

Introduction/Getting Started

DWD introduces the Inside Indiana Unemployment Video Series.

Am I Eligible

Find out who is eligible and what categories of workers are ineligible for unemployment insurance benefits, but may be eligible for Pandemic Unemployment Assistance (PUA).

Claims Processing

Learn the claims process and issues on claims that may slow down the process; causing delay in payment.

A Clean Claim

Most claimants fall under the category of a "clean claim". Find out what is considered to be a clean claim, and the process a clean claim goes through after it is filed.

Issues Preventing a Clean Claim

In this video learn about the common issues with clean claims that may cause delay in the claims process.

Learn about the next steps DWD takes to fix those issues to determine and verify eligibility.

Common Issues: Deductible Income

Deductible income issues are the most common issues that are causing holds on Hoosier's unemployment benefits. Learn the types of deductible incomes that impact your benefit amount and how carefully entering income information can help you receive your benefits in a timely manner.

Common Issues: Quitting Your Job

Learn about how quitting your job can delay unemployment benefits and the process DWD is required to follow to determine eligibility for benefits.

The Appeals Process

Everyone has the right to appeal a claim that was determined ineligible to receive unemployment benefits. In this video learn about the process of filing an appeal, approximate time it takes to file, and what to expect during an appeal case hearing.

How to Get Help

Learn about the tips and tools that can be found on DWD's website unemployment.in.gov to help answer common unemployment benefit questions.